

Particulars

About Your Organisation

1.1 Name of your organization

Twincraft Skincare

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

4-0071-10-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Home & Personal Care Goods
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities

2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?

- United States

2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

- United States

2.2 Volumes of palm oil and oil palm products (Tonnes)

2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

1,985

2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

767

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

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2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

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2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

2,752

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

| Description | Crude and Refined Palm Oil | Crude and Refined Palm Kernel Oil | Palm Kernel Expeller | Other palm-based derivatives and fractions |
|--|----------------------------|-----------------------------------|----------------------|--|
| 2.3.1 Book and Claim from Mill / Crusher* | - | - | - | - |
| 2.3.2 Book and Claim from Independent Smallholder* | - | - | - | - |
| 2.3.3 Mass Balance | 1,722.00 | 767.00 | - | - |
| 2.3.4 Segregated | 263.00 | 117.43 | - | - |
| 2.3.5 Identity Preserved | - | - | - | - |
| 2.3.6 Total volume | 1,985.00 | 884.43 | - | - |

2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies (in tonnes)

| Description | Crude and Refined Palm Oil | Crude and Refined Palm Kernel Oil | Palm Kernel Expeller | Other palm-based derivatives and fractions |
|---|----------------------------|-----------------------------------|----------------------|--|
| 2.4.1 Book and Claim from Mill / Crusher | - | - | - | - |
| 2.4.2 Book and Claim from Independent Smallholder | - | - | - | - |
| 2.4.3 Mass Balance | - | - | - | - |
| 2.4.4 Segregated | - | - | - | - |
| 2.4.5 Identity Preserved | - | - | - | - |
| 2.4.6 Total volume | - | - | - | - |

2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:

| | |
|----------------------------|------|
| 2.5.1 Africa | -- |
| 2.5.2 Australasia | -- |
| 2.5.3 China | -- |
| 2.5.4 Europe (incl.Russia) | -- |
| 2.5.5 India | -- |
| 2.5.6 North America | 100% |
| 2.5.7 South America | -- |
| 2.5.8 Indonesia | -- |
| 2.5.9 Malaysia | -- |
| 2.5.10 Middle East | -- |
| 2.5.11 Rest of Asia | -- |

Time-Bound Plan

3.1 Date of first supply chain certification (planned or achieved)

2010

3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products

2010

If target has not been met, please explain why:

As stated in past ACOP reports, we do not produce our own brand(s). 100% of our production is customized product under contract for our customers and produced for other companies under their brand name(s). We can not commit to a time bound plan because our product formulation is dependent on customers' specification and requirements. We recommend adoption of sustainably-sourced ingredients.

3.2.1 Referring to 3.2, in which markets where you operate do these commitments cover?

3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2010

If target has not been met, please explain why:

As stated in past ACOP reports, we do not produce our own brand(s). 100% of our production is customized product under contract for our customers and produced for other companies under their brand name(s). We can not commit to a time bound plan because our product formulation is dependent on customers' specification and requirements. We recommend adoption of sustainably-sourced ingredients.

3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2010

If target has not been met, please explain why:

As stated in past ACOP reports, we do not produce our own brand(s). 100% of our production is customized product under contract for our customers and produced for other companies under their brand name(s). We can not commit to a time bound plan because our product formulation is dependent on customers' specification and requirements. We recommend adoption of sustainably-sourced ingredients.

3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?

United States

3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

Yes

3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?**

No

Please explain why

As stated in past ACOP reports, we do not produce our own brand(s). 100% of our production is customized product under contract for our customers and produced for other companies under their brand name(s). We can not commit to a time bound plan because our product formulation is dependent on customers' specification and requirements. We recommend adoption of sustainably-sourced ingredients.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will continue to promote use of RSPO to our customers for the products we manufacture on their behalf. Our CSPO usage has increased greatly over the past years. We will continue to educate our customers about the availability and value of sustainable alternatives. We are also consolidating many products to shift the balance toward CSPO products.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

- Others:

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Application of Principles & Criteria for all members sectors

7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**Comment:**

We now offer RSPO credits for customers wanting non-RSPO possible product. They must reach out to us to discuss this opportunity and it is handled on a case-by-case basis.

GHG Footprint**8.1 Are you currently reporting any GHG footprint?**

No

Please explain why

This is not a possibility with our facility at this time.

Support for Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We encourage all customers to choose CSPO in the products we manufacture for them. Many opt for less-expensive options stating that the cost is prohibitive even though the intent is noble. We continue to educate and even accommodate customers toward CSPO.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Part of our business is bar soap. There has not been a viable option for translucent soap that is RSPO. We have been developing a new soap base for our customers that is translucent and also RSPO certified.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- No files were uploaded

Link: <http://www.twincraft.com/twincraft-rspo>
